

# JAI MEDICAL SYSTEMS

## Spring HealthBeat



Dear Member,

Spring is near, and we hope you and your family are doing well. In this issue, we're sharing a few important reminders about your coverage and benefits through Jai Medical Systems. Our goal is to make it easier for you to get the care you need, so you can live life well.

### **New: Changes Coming to Maryland Medicaid**

We also want to make sure you are aware of new Medicaid rules that may affect your benefits in the future. A new federal law, H.R.1 (also known as the One Big Beautiful Bill) went into effect July 4, 2025.

As a result of this bill, changes to Medicaid programs are expected to begin in January 2027. These changes include updates related to work requirements, benefits, renewal timeframes, and more. If these changes apply to you, you will receive a notification so that you can prepare for these changes. For more information about H.R.1, please visit <https://health.maryland.gov/mmcp/eligibility/Pages/changes.aspx>.

As always, we are here for you. If you have any questions or need assistance, please feel free to contact our Customer Service team at 1-888-JAI-1999.

Sincerely,

*Ulysses McArthur Jr.*

Ulysses J. McArthur Jr.  
Director of Customer Service

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## CONTACT US

Monday thru Friday  
9:00 AM to 6:00PM

**By Phone:** 1-888-JAI-1999

**By Mail:** 301 International Circle  
Hunt Valley, MD 21030

**Web:** [jaimedicalsystems.com](http://jaimedicalsystems.com)



# Have you received your Diabetic Eye Screening?



Did you know that individuals with diabetes are at an increased risk for vision problems? It's true, and that is why if you have diabetes, it is important for you to receive a diabetic eye screening at least annually. This important vision screening can detect issues such as diabetic retinopathy, a condition which can cause vision loss.

If you have not received a diabetic eye screening in the past year, now is the time to get your eyes checked. As a Jai Medical Systems members, diabetic eye screenings are available to you at no-cost through providers in our vision network. In addition, in some cases, a diabetic vision screening may be available through your Primary Care Provider. For more information or scheduling a vision care screening, please feel free to contact our Customer Service Department today at **1-888-JAI-1999**.

## HEALTHY REWARDS



All Jai Medical Systems members are eligible for our Healthy Rewards Program when they visit their primary care provider (PCP). To earn your Healthy Reward, simply visit your PCP for your annual check-up. During your visit, your PCP can assess your overall health and help create health-related goals. If you need assistance scheduling an appointment or are interested in how you may qualify for Healthy Rewards, please contact the Customer Service Department at 1-888-JAI-1999.

## Is it time to renew your Medicaid benefits?

Jai Medical Systems cares about your health, and we want to make sure you are aware of how important it is to renew your Medicaid benefits when you are notified it is time to do so. By completing your redetermination application in a timely manner, you can ensure your Medicaid benefits with Jai Medical Systems continue without interruption.

To renew your benefits before your eligibility end date, please visit the Maryland Health Connection website at [www.marylandhealthconnection.gov](http://www.marylandhealthconnection.gov). If you need assistance renewing your coverage, *Certified Application Counselors* and *Navigators* are available to assist you. For assistance with locating a Certified Application Counselor or Navigator entity near you, please contact our Customer Service Department today at 1-888-JAI-1999 (**1-888-524-1999**).



# DID YOU **KNOW?**



## MEMBER HANDBOOK

Your Jai Medical Systems Member Handbook is available online through our Member Portal. You can access the Member Portal by visiting our website [www.jaimedicalsystems.com](http://www.jaimedicalsystems.com).

If you would prefer a printed copy of the Member Handbook, please call us today at 1-888-JAI-1999 (**1-888-524-1999**) to request one.

## NURSE ADVICE LINE

As a member of Jai Medical Systems, you have access to our **24-Hour** Nurse Advice Line, a convenient resource for health-related questions and guidance. Whether you're unsure about symptoms, need help deciding what type of care to seek, or have general wellness questions, a nurse is available to help any time, day or night. To speak with a nurse today, please call **1-833-359-0170**.

## PREGNANT MEMBERS

Jai Medical Systems offers comprehensive support services for our pregnant members to include case management, transportation to prenatal visits, our Healthy Moms VIP Rewards Program, and more. Member Spotlight In addition, our pregnant members have no co-payment for prescription drugs.

If you are pregnant, or think that you may be, please reach out to us today at **1-888-524-1999**, so that we can link you with a Case Manager and other important support services during this time.

## TRANSPORTATION

Jai Medical Systems offers transportation assistance for our members to and from their primary care provider as well as other appointments, as needed.

For assistance with coordinating transportation services to your primary care appointments, please call us at today 1-888-JAI-1999 (**1-888-524-1999**).



# WORD SCRAMBLE

Peony Spring is going on a field trip with her class to the state park. Her teacher gave the class a list of things to look for in the woods and meadows, but the words got all mixed up. Can you help Peony unscramble her list?



OFGR	_____
FEUYRBTLT	_____
SRSGA	_____
ORMHTARWE	_____
SNTGLUHI	_____
UBD	_____
DNDLIAEON	_____
ORELFW	_____
EBE	_____
LGBDAYU	_____
OMOLB	_____
ERGEN	_____

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