



To: Jai Medical Providers
From: ProCare Rx
Date: May 29, 2019
Subject: May 2019 Formulary Changes - Topical Analgesics

Effective immediately, the following products have been added to the formulary with the described limitations:

- lidocaine 3% cream with a Quantity Limit of 60gm/month and a high dollar limit = \$70
- lidocaine 5% ointment with a Quantity Limit of 50gm/month and a high dollar limit = \$200
- lidocaine/prilocaine 2.5/2.5% cream with a Quantity Limit of 60gm/month and a high dollar limit = \$100
- diclofenac 1% gel with a quantity limit of 100gm/month and a high dollar limit of \$60 (previously this product had a prior authorization requirement)

Effective immediately, the following product has been removed from the formulary:

- lidocaine 4%

Members who were identified as recently filling diclofenac 1% gel in an amount greater than 100 grams/month or lidocaine 4% will be provided a one time approval to allow a fill on or before June 30, 2019 in order to give them time to see their doctor and get a prior authorization or a prescription for a new medication. **For members receiving 200 grams or more of Lidocaine 4%, the member will need to call ProCare Rx at 1-800-213-5640, option 1 in order to get the one-time override.**

Providers can contact ProCare's Prior-Authorization Department at 800-555-8513 for assistance with PA requests or questions regarding clinical guidelines. Our PA Department is available Monday through Friday from 8:30 am-5:30 pm EST. For assistance with PA requests during non-business hours please contact our 24 hour customer service department at 800-213-5640.